



Presents:

The Next Big Thing

Moderated by Eric O'Daffer





Tim Dupree
*President, Kelly Professional &
Industrial*

The Next Big Thing
in Talent Management



John D. Halamka, M.D., M.S.
President, Mayo Clinic Platform

The Next Big Thing
in Data Innovation



Rubin Pillay, MD
*Professor, Futurist, Chief
Innovation Officer*

The Next Big Thing
in Healthcare Delivery

Healthcare Supply Chain Top 25 Capabilities Model

Improving Human Life at Sustainable Costs

Patient Focus

- Cost, Quality and Outcomes Alignment
- Clinical Integration
- Home Care and/or Virtual Care

Collaboration

- Sustainable End-to-End Relationships
- Joint-Value Creation
- Environmental Social and Governance
- Industry Leadership

Network Visibility

- Demand
- Resiliency and Risk
- Inventory
- Service Measurement
- Alignment to Revenue

Cost to Serve

- Variation Reduction
- Sourcing Excellence
- Utilization Analytics

Change Management

- Alignment to Strategy
- Leadership
- Span of Control
- Guiding Metrics

Foundational Capabilities

- Effective Governance
- Organizational Design and Talent

- Business Process Optimization
- Innovation Culture

- Digital Supply Chain
- Enabling Technologies

What Is Trendspotting?

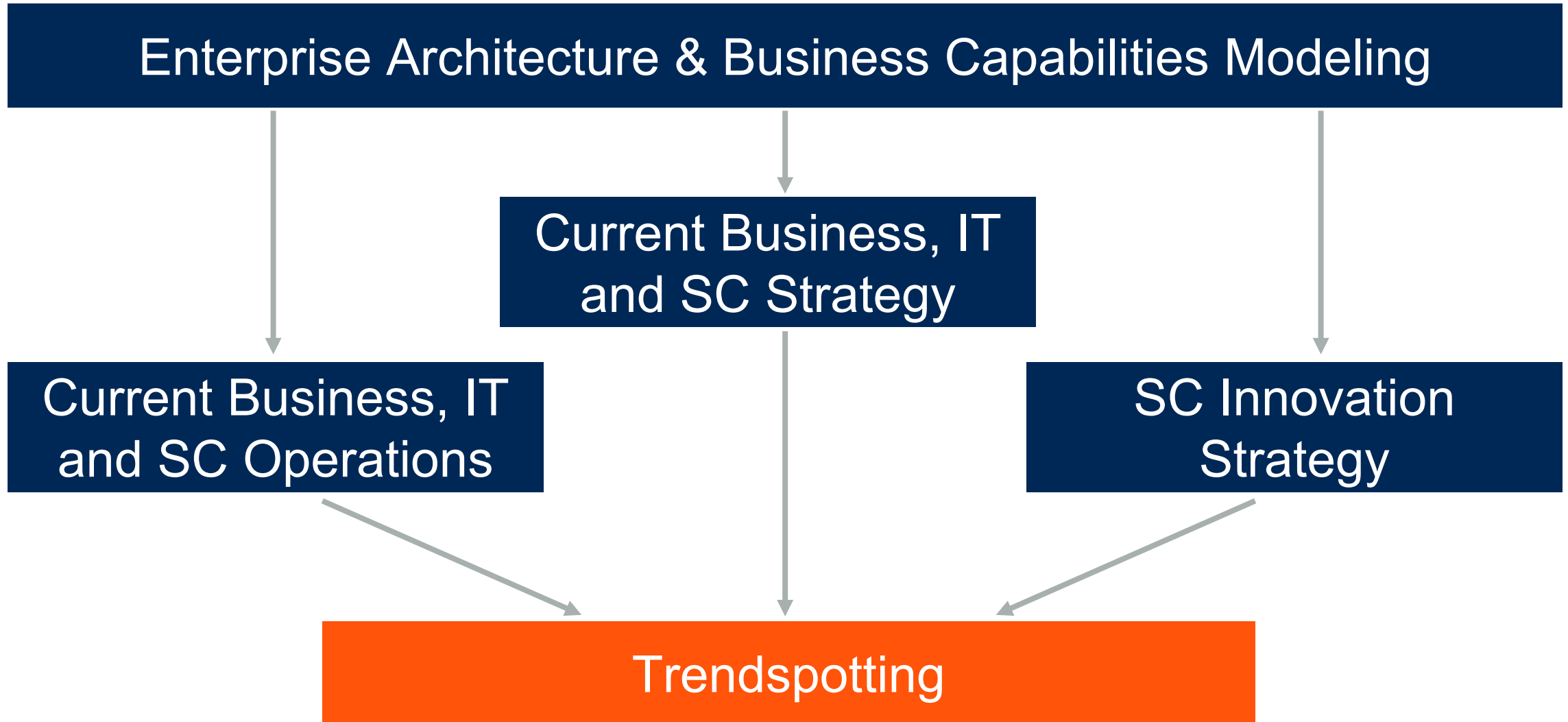
Trendspotting is a

- purposeful and targeted approach
- exploring uncertainties and future changes
- that may impact the enterprise
- creating disruptions and opportunities

Trendspotting is used to

- inform and enhance strategy, operations and innovation
- to drive business value

The Organization Sets the Stage for Trendspotting



The Organization Value of Trendspotting

1. Address Future Uncertainties	<ul style="list-style-type: none">• Evaluate and explore evolving and emerging trends and how they create disruptions and opportunities for the business.
2. Extend Time Horizons for Planning	<ul style="list-style-type: none">• By looking beyond the immediate trends, companies can better anticipate changing business conditions and technology-driven opportunities and position themselves for the future.
3. Make Predictions and Build Scenarios	<ul style="list-style-type: none">• Establishing predictions and planning assumptions and considering different future scenarios uncovers hidden business impact.
4. Accelerate Innovation	<ul style="list-style-type: none">• Educating a broad constituency about future trends and working with teams to contextualize the trends generates new innovation ideas.
5. Make More Informed Decisions	<ul style="list-style-type: none">• Decisions that factor in future uncertainties and explore likely outcomes provide decision makers with actionable information.
6. Optimize Corporate Investment Strategies	<ul style="list-style-type: none">• Anticipating the future allows companies to make more prudent investments.
7. Assess Opportunities and Risks	<ul style="list-style-type: none">• Understanding and anticipating future trends and their interaction provides a foundation for evaluating impact and implications.



Tim Dupree

President, Kelly Professional & Industrial

The Next Big Thing in Talent Management

Keywords

- Silent Workforce
- Career Advancement
- Worker Demands

The Next Big Thing to Ponder in Talent Management

Question #1

Thinking about the key words (Silent Workforce, Career Advancement, Worker Demands) what do you accept and challenge regarding what Tim said?

Question #2

What will you do differently going-forward based on Tim's presentation?





John D. Halamka, M.D., M.S.
President, Mayo Clinic Platform

The Next Big Thing in Data Innovation

Keywords

- Federated approaches to gathering data
- Algorithms of the past
- Novel sources of data
- Scandinavian Lutherans

The Next Big Thing to Ponder in Data Innovation

Question #1

What problem would you most like to solve with machine learning and AI in your supply chain today?

Question #2

What are the barriers to machine learning adoption at your organization and how might you overcome those obstacles?





Rubin Pillay, MD
*Professor, Futurist, Chief Innovation
Officer*

The Next Big Thing in Healthcare Delivery

Keywords

- Pro-sumerization
- De-materialization
- De-professionalization
- NASA-ification
- Inter-planetary species

The Next Big Thing to Ponder in Talent Management

Question #1

What is your initial reaction to Rubin's ideas around pro-sumerization, de-materialization, de-professionalization, and NASA-fication?

Question #2

How should we prepare for the kind of changes that Rubin has outlined?





Thank You!