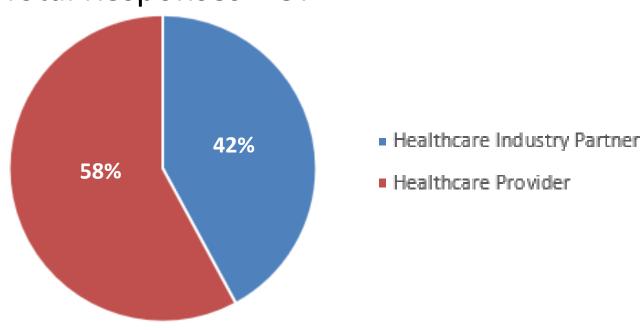


# **Supply Disruption, Transparency, and Resilience**



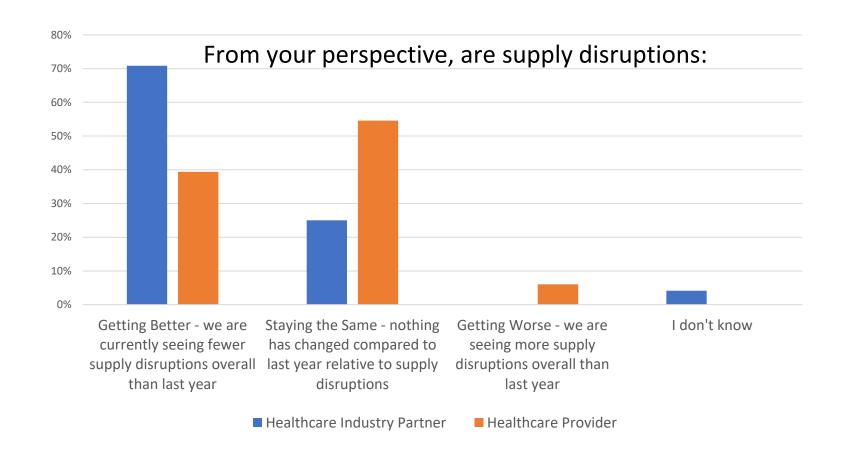


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# **Supply Disruption, Transparency, and Resilience**

Note: Results expressed as a % of Total Respondents by Type

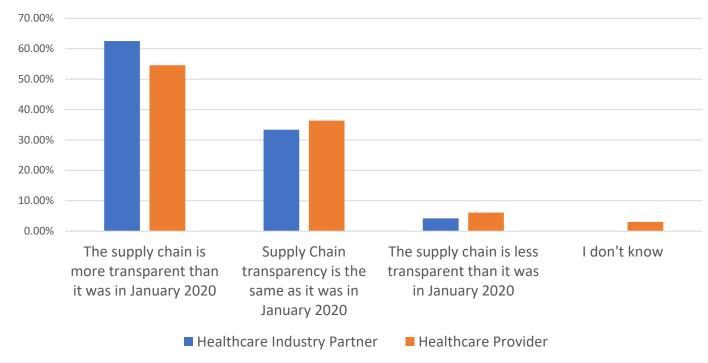




# **Supply Disruption, Transparency, and Resilience**

Note: Results expressed as a % of Total Respondents by Type

From your perspective, where are we on the journey to a more transparent supply chain?

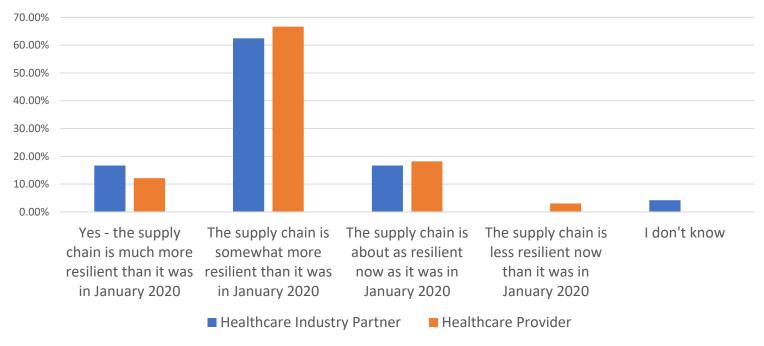




# Supply Disruption, Transparency, and Resilience

Note: Results expressed as a % of Total Respondents by Type

From your perspective, is today's end-to-end healthcare supply chain more resilient than it was in January 2020?

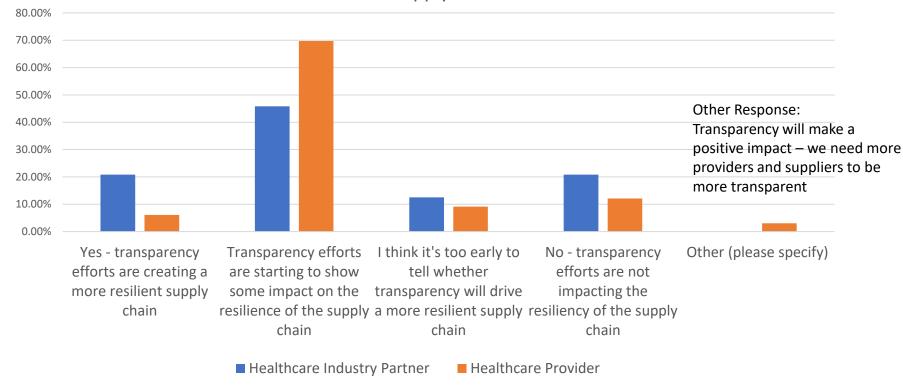




# Supply Disruption, Transparency, and Resilience

Note: Results expressed as a % of Total Respondents by Type

Have efforts to make the supply chain more transparent created a more resilient supply chain?





## **Supply Disruption, Transparency, and Resilience**

#### Industry Partners shared comments about supply disruption, transparency, and resilience

All of these efforts while needed, will add cost that will be reflected in the price of products

From a Supplier perspective, greater focus on resiliency is making supply chain data more transparent.

Many have learned from the Covid period and created strategies to address any repercussions. Unfortunately, the Provider world continues to face financial unrest and so pricing continues to be at the forefront of most and is challenging all that was learned to be more resilient.

Most of our supply issues are not related to forecasting, order uncertainty or inventory balancing....they are more fundamental issues like global interruptions, raw material issues, labor issues, etc.

Still do not have transparency with health systems as to their demand or requirements.

Supply chain leaders need to provide data and allow industry partners to create solutions that are meaningful and will create synergy. There is still some apparent witholding of data which creates a vacuum that can not move business initiatives forward.

Supply disruption continues to be an ongoing concern for all industry stakeholders

Supply disruptions have gotten better, and improvements are being sought to strengthen resiliency, but that is out of necessity due to lessons learned from the pandemic and not necessarily due to transparency. Even with a greater focus on transparency there is still a fair amount of distrust on how that information may be used.



# **Supply Disruption, Transparency, and Resilience**

#### Providers shared comments about supply disruption, transparency, and resilience

Better view of supplier position of inventory

Disruptions have improved since 2020 but remain a significant challenge
I am seeing some improvement around transparency and resilience. The recent
Baltimore bridge collapse and other natural disasters have shown that we are
getting quicker updates around potential disruptions. We did not get that in
2020. There is still a long way to go, but there has been improvement.

I don't see any differences in transparency; and our resiliance seems to reside mostly with "experience in managing" disruptions, not really building the needed domestic manufacturing support.

I think relative to 2020, a lot of work has been done to improve resiliency and transparency, but we're not there yet. I worry that folks (the market/industry) will soon forget about focusing on risk and resiliency and that we'll focus back to just low cost products.

I think the actual resiliency is unchanged. The difference is that the supply chain is not under the same stress as in 2020. If that stress were to return, I think we would see similar results. The short sidedness on cost, driven by providers, still compels for offshore manufacturing.

More work to be done

Post pandemic the sense of urgency to drive transparency across buyers and sellers has diminished.

supplier communication about possible disruption or pending disruption needs to be improved. In some cases, we are not given enough lead time to prepare. We need transparency from our suppliers as to why the product is unavailable.

Supply disruptions appear to be the norm rather than the exception now. A major change, however, has been the resiliency shown by the supply chain AND clinical staffs in dealing with the change. Much more capable, and much more supportive of the actions needed to maintain patient care.



# **Supply Disruption, Transparency, and Resilience**

And additional provider comments about supply disruption, transparency, and resilience

The number of product recalls/alerts has increased dramatically in the last year.

There are pockets of transparency but certainly not across the board.

Tier 1 vendors are becoming more transparent, but still lack of transparency on the entire pedigree of product supply chain to better real-time track issues. Still challenges with understanding potential risk in categories where all FDA-approved vendors use the same source(s) for materials.

We are obtaining visibility and connection to clinical data and distributor data, so this is allowing us to truly forecast and become proactive.

While I do feel the supply chain is more transparent and resilient, the degree to which it has improved is the issue. Better - yes, but acceptable - no. The industry has a short memory and cost still trumps all other.



# **Supply Disruption, Transparency, and Resilience**

And the way that SMI Members most like to celebrate Independence Day, July 4?



#1-Host or Attend a BBQ
#2-See the Fireworks
#3-Have a quiet day at home
#4-Go to the Parade

